

18/10/2026

To Whom It May Concern

Recommendation Letter

This letter is issued at the request of Tech Bay IT Solutions W.L.L.

We hereby confirm that Tech Bay IT Solutions W.L.L. has been engaged by Lily Organic as a service provider for OnDemand Services and Outsourcing The project commenced in 2024 and is currently ongoing.

Throughout our engagement, Tech Bay IT Solutions W.L.L. has demonstrated professionalism, technical competence, commitment, and responsiveness in delivering their services.

Their team has maintained effective communication, adhered to project requirements, and has shown a high level of cooperation and dedication. Based on our experience, we are satisfied with the services provided by Tech Bay IT and consider them to be reliable and capable service provider.

We have no hesitation in recommending them for similar IT projects and professional Solutions W.L.L. services.

This recommendation letter is issued at the request of Tech Bay IT Solutions W.L.L. to support their participation in government tenders.

As part of the tender submission and evaluation process, bidders may be required to provide supporting documentation demonstrating their relevant experience and successful completion of previous projects.

Accordingly, this letter is issued to confirm our experience working with Tech Bay IT Solutions W.L.L. and to support their qualification and evaluation process.

Yours faithfully,

Sawsan Taher

GM

A handwritten signature in dark blue ink, appearing to be "Sawsan Taher".